

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 21001 — Educational Organisations Applied to Care Training

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference HL-CSR-21001 • ISO Health

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	HL-CSR-21001
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1 Impact Evaluation of Care Training 0 chapters85 marks	
2 ISO 21001 Standards Overview 5 chapters · 30 classes85 marks	• 1 Understanding ISO 21001: Key Principles and Definitions — 6 classes › 1.1 Define Key Terms in ISO 21001 Standards › 1.2 Explore the Purpose of ISO 21001 in Educational Organisations › 1.3 Identify the Core Principles of ISO 21001 › 1.4 Analyze the Benefits of Implementing ISO 21001 › 1.5 Discuss the Role of Leadership in ISO 21001 Compliance › 1.6 Apply ISO 21001 Standards to Real-World Scenarios • 2 The Structure of ISO 21001: Clauses and Requirements — 6 classes › 2.1 Explore the Key Clauses of ISO 21001 › 2.2 Understand the Purpose and Scope of Educational Organisations › 2.3 Identify the Stakeholders and Their Needs in ISO 21001 › 2.4 Examine the Leadership Requirements for Effective Implementation › 2.5 Analyze the Performance Evaluation Criteria in ISO 21001 › 2.6 Apply ISO 21001 Standards to Enhance Care Training Delivery • 3 Implementing ISO 21001: Strategies for Educational Organizations — 6 classes › 3.1 Define Key Concepts of ISO 21001 Standards for Educational Organizations › 3.2 Identify Stakeholders and Their Roles in Implementing ISO 21001 › 3.3 Develop a Strategic Plan for ISO 21001 Implementation › 3.4 Create Frameworks for Continuous Improvement in Educational Settings › 3.5 Evaluate Effective Communication Strategies for ISO 21001 › 3.6 Design an Action Plan for Monitoring and Reviewing ISO 21001 Compliance • 4 Monitoring and Evaluating ISO 21001 Compliance — 6 classes › 4.1 Identify Key Indicators for ISO 21001 Compliance › 4.2 Develop a Monitoring Framework for Educational Organisations › 4.3 Implement Data Collection Methods for Compliance Evaluation › 4.4 Analyze Collected Data to Assess ISO 21001 Compliance › 4.5 Report Findings and Identify Areas for Improvement › 4.6 Create an Action Plan for Continuous Compliance Enhancement • 5 Achieving Certification: Best Practices and Case Studies — 6 classes › 5.1 Identify Key Elements of ISO 21001 for Certification Success › 5.2 Analyze Best Practices in ISO 21001 Implementation › 5.3 Explore Case Studies of Successful ISO 21001 Certification › 5.4 Assess Risks and Challenges in Achieving ISO 21001 Certification › 5.5 Develop a Certification Action Plan Based on Case Study Insights › 5.6 Present Strategies for Maintaining ISO 21001 Compliance Post-Certification
3 Leadership and Team Dynamics 0 chapters45 marks	

• 1 Fundamentals of Quality Assurance in Educational Settings — 6

classes

- › 1.1 Define Quality Assurance and Its Importance in Education
- › 1.2 Identify Key Components of Quality Assurance Frameworks
- › 1.3 Explore Standards and Regulations Governing Educational Quality
- › 1.4 Assess Current Quality Assurance Practices in Your Institution
- › 1.5 Design an Action Plan for Implementing Quality Assurance Improvements
- › 1.6 Evaluate the Impact of Quality Assurance on Educational Outcomes

• 2 ISO 21001 Standards and Frameworks — 6 classes

- › 2.1 Understand the Purpose of ISO 21001 Standards in Educational Settings
- › 2.2 Identify Key Components of the ISO 21001 Framework
- › 2.3 Examine the Benefits of Implementing ISO 21001 in Care Training
- › 2.4 Analyze Case Studies of Successful ISO 21001 Implementations
- › 2.5 Develop an Action Plan for Integrating ISO 21001 Standards
- › 2.6 Evaluate the Impact of ISO 21001 on Quality Assurance in Education

• 3 Evaluation and Assessment Techniques in Care Education

• 4 Developing a Quality Assurance Plan for Educational Organisations

• 5 Continuous Improvement and Sustainability in Care Education

• 1 Understanding Strategic Management Principles in Care Services

— 6 classes

- › 1.1 Define Key Concepts in Strategic Management for Care Services
- › 1.2 Analyze the Importance of Strategic Planning in Healthcare
- › 1.3 Identify Stakeholders and Their Roles in Care Strategy Development
- › 1.4 Evaluate Strategic Management Models Applicable to Care Services
- › 1.5 Develop a Strategic Plan Framework for a Care Organization
- › 1.6 Implement Monitoring Tools to Assess Strategic Goals in Care Services

• 2 Analyzing External and Internal Factors in Care Organizations — 6

classes

- › 2.1 Identify Key Internal Factors Affecting Care Organizations
- › 2.2 Examine External Environmental Factors Impacting Care Services
- › 2.3 Analyze SWOT: Strengths and Weaknesses in Care Organizations
- › 2.4 Assess Opportunities and Threats from External Sources
- › 2.5 Develop a Strategic Response Plan Based on Internal and External Analysis
- › 2.6 Implement a Continuous Improvement Process in Care Management

• 3 Developing Strategic Goals and Objectives for Care Services — 6

classes

- › 3.1 Define Strategic Goals in Care Services
- › 3.2 Identify Stakeholder Needs and Expectations
- › 3.3 Analyze the Current State of Care Services
- › 3.4 Develop Measurable Objectives for Care Initiatives
- › 3.5 Align Strategic Goals with Organizational Vision
- › 3.6 Create an Action Plan for Strategic Implementation

• 4 Implementation Strategies and Leadership in Care Services — 6

classes

- › 4.1 Analyze the Role of Leadership in Care Service Implementation
- › 4.2 Evaluate Key Implementation Strategies for Effective Care Management
- › 4.3 Identify Stakeholder Engagement Techniques in Care Services
- › 4.4 Develop a Strategic Action Plan for Leadership in Care
- › 4.5 Assess Monitoring and Evaluation Methods in Care Implementation
- › 4.6 Create a Case Study on Leadership Challenges in Care Services

• 5 Evaluating and Adapting Strategies for Continuous Improvement in Care — 6 classes

- › 5.1 Assess Current Strategies for Effectiveness in Care Services
- › 5.2 Identify Key Performance Indicators for Continuous Improvement
- › 5.3 Conduct Stakeholder Feedback Sessions to Gather Insights
- › 5.4 Analyze Data Trends to Inform Strategic Adjustments
- › 5.5 Develop Action Plans for Strategy Implementation
- › 5.6 Review and Revise Strategies Based on Ongoing Evaluation