

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 26000REA — Social Responsibility in Mining

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference MTL-REA-26000REA • ISO Materials

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AT A GLANCE

REFERENCE	MTL-REA-26000REA
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Capstone Project: Designing a Social Responsibility Programme

5 chapters · 30 classes 45 marks

• 1 Understanding ISO 26000 and Its Relevance to Mining — 6 classes

› 1.1 Explore the Principles of ISO 26000 in Context

› 1.2 Identify Key Stakeholders in Mining Operations

› 1.3 Assess Social Responsibility Expectations in Mining

› 1.4 Analyze Case Studies of ISO 26000 Implementations

› 1.5 Develop a Framework for a Social Responsibility Programme

› 1.6 Plan Strategies for Engaging Stakeholders in Mining

• 2 Identifying Key Stakeholders and Their Expectations — 6 classes

› 2.1 Define Key Stakeholders in Mining Operations

› 2.2 Analyze Stakeholder Expectations and Interests

› 2.3 Map Stakeholder Influence and Impact

› 2.4 Prioritize Stakeholders for Social Responsibility Engagement

› 2.5 Develop Communication Strategies for Stakeholder Engagement

› 2.6 Create an Action Plan to Address Stakeholder Concerns

• 3 Assessing Social, Environmental, and Economic Impacts — 6 classes

› 3.1 Identify Key Social Impact Indicators in Mining

› 3.2 Evaluate Environmental Risks and Benefits of Mining Operations

› 3.3 Analyze Economic Contributions of Mining to Local Communities

› 3.4 Conduct Stakeholder Engagement for Impact Assessment

› 3.5 Develop a Comprehensive Impact Assessment Framework

› 3.6 Present Findings and Recommendations for Social Responsibility Programme

• 4 Developing a Comprehensive Social Responsibility Strategy — 6 classes

› 4.1 Assess Current Social Responsibility Practices in Mining

› 4.2 Identify Stakeholder Needs and Expectations

› 4.3 Establish Key Goals for a Social Responsibility Programme

› 4.4 Develop Strategic Initiatives for Community Engagement

› 4.5 Create Metrics for Evaluating Social Responsibility Impact

› 4.6 Plan for Continuous Improvement and Stakeholder Feedback

• 5 Implementing, Monitoring, and Reporting on Social Responsibility Initiatives — 6 classes

› 5.1 Define Key Metrics for Social Responsibility Initiatives

› 5.2 Develop an Implementation Timeline for Social Programs

› 5.3 Identify Stakeholders for Effective Monitoring

› 5.4 Create a Monitoring Framework for Ongoing Assessment

› 5.5 Design a Reporting Strategy for Transparency and Accountability

› 5.6 Analyze Case Studies of Successful Social Responsibility Reporting

• 1 Foundations of Social Responsibility in Mining — 6 classes

- › 1.1 Define Key Concepts of Social Responsibility in Mining
- › 1.2 Analyze the Importance of Ethics in Mining Operations
- › 1.3 Identify Stakeholders in Mining and Their Roles
- › 1.4 Evaluate Case Studies of Social Responsibility Initiatives
- › 1.5 Assess the Impact of CSR on Mining Communities
- › 1.6 Develop an Action Plan for Implementing CSR Practices

• 2 Understanding ISO 26000 and Its Relevance — 6 classes

- › 2.1 Define ISO 26000 and Its Core Principles
- › 2.2 Identify Key Stakeholders in Mining Social Responsibility
- › 2.3 Explore the Importance of Social Responsibility in Mining
- › 2.4 Assess the Impact of Social Responsibility on Community Relations
- › 2.5 Analyze Case Studies of Successful Social Responsibility Initiatives
- › 2.6 Develop a Framework for Implementing ISO 26000 in Mining Operations

• 3 Key Social Responsibility Initiatives in Rare Earth Mining — 6 classes

- › 3.1 Identify Key Social Responsibility Initiatives in Rare Earth Mining
- › 3.2 Analyze the Impact of Social Responsibility on Local Communities
- › 3.3 Evaluate Best Practices for Sustainable Mining Operations
- › 3.4 Assess Stakeholder Engagement Strategies in Mining Projects
- › 3.5 Explore Case Studies of Successful Social Responsibility Initiatives
- › 3.6 Develop a Framework for Implementing Social Responsibility Strategies

• 4 Evaluating the Impact of Social Responsibility Initiatives — 6 classes

- › 4.1 Analyze the Framework for Evaluating Social Responsibility Initiatives
- › 4.2 Identify Key Performance Indicators for Measuring Impact
- › 4.3 Assess Stakeholder Engagement in Social Responsibility Practices
- › 4.4 Examine Case Studies of Successful Social Responsibility Initiatives
- › 4.5 Develop Strategies for Monitoring and Reporting Social Impact
- › 4.6 Create an Action Plan to Enhance Social Responsibility Performance

• 5 Strategic Leadership in Implementing Social Responsibility — 6 classes

- › 5.1 Define Strategic Leadership in the Context of Social Responsibility
- › 5.2 Analyze the Role of Stakeholders in Mining Social Responsibility Initiatives
- › 5.3 Evaluate Best Practices for Implementing Social Responsibility in Mining
- › 5.4 Identify Key Metrics for Assessing the Impact of Social Responsibility Initiatives
- › 5.5 Develop a Strategic Action Plan for Enhancing Social Responsibility Efforts
- › 5.6 Present and Justify Social Responsibility Improvements to Stakeholders

• 1 Understanding ISO 26000: Core Principles of Social Responsibility in Mining — 6 classes

- › 1.1 Define Social Responsibility within Mining Contexts
- › 1.2 Identify Key Principles of ISO 26000 in Mining
- › 1.3 Explore Stakeholder Engagement in Mining Operations
- › 1.4 Assess Environmental Impact and Sustainability in Mining
- › 1.5 Evaluate Ethical Labour Practices in the Mining Sector
- › 1.6 Develop a Social Responsibility Action Plan for Mining Projects

• 2 Stakeholder Engagement: Identifying and Involving Key Parties — 6 classes

- › 2.1 Define Key Stakeholders in Mining Operations
- › 2.2 Analyze the Roles and Interests of Stakeholders
- › 2.3 Develop a Stakeholder Engagement Strategy
- › 2.4 Identify Effective Communication Channels for Stakeholders
- › 2.5 Implement Stakeholder Feedback Mechanisms
- › 2.6 Evaluate the Impact of Stakeholder Engagement on Mining Practices

• 3 Assessing Social Impacts: Tools and Strategies for Mining Operations — 6 classes

- › 3.1 Identify Key Social Impacts of Mining Operations
- › 3.2 Analyze Stakeholder Engagement Techniques in Mining
- › 3.3 Evaluate Tools for Measuring Social Impact in Mining
- › 3.4 Implement Strategies for Effective Social Impact Assessment
- › 3.5 Create Action Plans to Mitigate Negative Social Impacts
- › 3.6 Review Case Studies on Successful Social Responsibility in Mining

• 4 Integrating Social Responsibility into Mining Operations: Best Practices — 6 classes

- › 4.1 Define Social Responsibility Within the Context of Mining
- › 4.2 Identify Key Stakeholders in Mining Operations
- › 4.3 Assess Current Practices Against ISO 26000 Standards
- › 4.4 Develop Community Engagement Strategies for Mining
- › 4.5 Integrate Environmental Stewardship into Mining Plans
- › 4.6 Create an Action Plan for Implementing Social Responsibility

• 5 Reporting and Communicating Social Responsibility Efforts in Mining — 6 classes

- › 5.1 Identify Key Stakeholders in Mining Social Responsibility Reporting
- › 5.2 Analyze Ethical Reporting Standards in Mining
- › 5.3 Develop Effective Communication Strategies for Social Responsibility
- › 5.4 Create Templates for Reporting Social Responsibility Metrics
- › 5.5 Evaluate Case Studies of Successful Mining Communication Practices
- › 5.6 Implement Feedback Mechanisms for Continuous Social Responsibility Improvement

• 1 Understanding ISO 26000: Foundations and Origins — 6 classes

- › 1.1 Explore the Concept of Social Responsibility in Mining
- › 1.2 Identify Key Historical Milestones Leading to ISO 26000
- › 1.3 Define the Core Principles of ISO 26000
- › 1.4 Examine the Relationship Between ISO 26000 and Sustainable Development
- › 1.5 Analyze Case Studies on ISO 26000 Implementation in Mining
- › 1.6 Develop a Personal Action Plan for Promoting ISO 26000 Principles

• 2 Core Principles of ISO 26000: An Overview — 6 classes

- › 2.1 Define Key Concepts of ISO 26000
- › 2.2 Identify the Seven Core Principles of Social Responsibility
- › 2.3 Explore Stakeholder Inclusiveness in Mining Operations
- › 2.4 Analyze the Importance of Accountability in Mining Practices
- › 2.5 Assess Transparency in Communicating Social Responsibility Efforts
- › 2.6 Apply the Core Principles to Real-World Mining Scenarios

• 3 Stakeholder Engagement: A Key Component of Social Responsibility — 6 classes

- › 3.1 Define Stakeholder Engagement in Mining
- › 3.2 Identify Key Stakeholders in Mining Operations
- › 3.3 Explore Effective Communication Strategies with Stakeholders
- › 3.4 Analyze Case Studies of Successful Stakeholder Engagement
- › 3.5 Develop a Stakeholder Engagement Plan for a Mining Project
- › 3.6 Evaluate the Impact of Stakeholder Engagement on Social Responsibility

• 4 Implementation Strategies for ISO 26000 in Mining Operations — 6 classes

- › 4.1 Understand the Core Principles of ISO 26000
- › 4.2 Identify Stakeholders in Mining Operations
- › 4.3 Assess Current Social Responsibility Practices
- › 4.4 Develop an Action Plan for ISO 26000 Implementation
- › 4.5 Integrate ISO 26000 into Existing Mining Policies
- › 4.6 Monitor and Evaluate the Impact of Implementation Efforts

• 5 Measuring the Impact of ISO 26000: Tools and Metrics — 6 classes

- › 5.1 Define Key Metrics for Measuring ISO 26000 Impact
- › 5.2 Explore Tools for Assessing Social Responsibility in Mining
- › 5.3 Analyze Case Studies of ISO 26000 Implementation
- › 5.4 Develop a Framework for Continuous Improvement in Mining Practices
- › 5.5 Create a Stakeholder Engagement Plan Utilizing ISO 26000 Standards
- › 5.6 Evaluate and Report on the Effectiveness of ISO 26000 Initiatives

• 1 Understanding Social Responsibility in Mining Operations — 6 classes

- › 1.1 Define Social Responsibility in the Context of Mining
- › 1.2 Identify Key Stakeholders in Mining Operations
- › 1.3 Analyze the Impact of Mining on Local Communities
- › 1.4 Explore Ethical Practices in Mining Leadership
- › 1.5 Evaluate Case Studies of Social Responsibility in Mining
- › 1.6 Develop Action Plans for Responsible Mining Practices

• 2 ISO 26000: Principles and Guidelines for Social Responsibility — 6 classes

- › 2.1 Understand the Core Principles of ISO 26000 for Social Responsibility
- › 2.2 Explore Stakeholder Inclusiveness in Mining Operations
- › 2.3 Assess the Importance of Accountability in Mining Leadership
- › 2.4 Examine Transparency Practices in the Mining Sector
- › 2.5 Identify Social Responsibility Challenges in Mining Leadership
- › 2.6 Develop an Action Plan for Implementing ISO 26000 Guidelines

• 3 Stakeholder Engagement and Communication Strategies — 6 classes

- › 3.1 Identify Key Stakeholders in the Mining Sector
- › 3.2 Analyze Stakeholder Needs and Concerns
- › 3.3 Develop Effective Communication Strategies
- › 3.4 Implement Engagement Techniques with Stakeholders
- › 3.5 Assess the Impact of Communication on Stakeholder Relationships
- › 3.6 Create a Stakeholder Engagement Action Plan

• 4 Implementing Social Responsibility Initiatives in Mining Projects — 6 classes

- › 4.1 Assessing Stakeholder Needs in Mining Communities
- › 4.2 Designing Effective Social Responsibility Strategies
- › 4.3 Integrating Social Responsibility into Mining Operations
- › 4.4 Measuring the Impact of Social Responsibility Initiatives
- › 4.5 Engaging Employees in Social Responsibility Efforts
- › 4.6 Communicating Social Responsibility Outcomes to Stakeholders

• 5 Measuring and Reporting Social Responsibility Outcomes — 6 classes

- › 5.1 Define Key Metrics for Social Responsibility in Mining
- › 5.2 Develop Frameworks for Measuring Social Responsibility Outcomes
- › 5.3 Utilize Stakeholder Feedback to Enhance Measurement Accuracy
- › 5.4 Analyze Data Collection Methods for Reporting Purposes
- › 5.5 Design Effective Reporting Templates for Social Responsibility Outcomes
- › 5.6 Present Findings on Social Responsibility to Stakeholders

• 1 Understanding Stakeholders in Mining: Identification and Analysis — 6 classes

- › 1.1 Define Stakeholders in the Mining Sector
- › 1.2 Identify Key Stakeholder Groups in Mining
- › 1.3 Analyze Stakeholder Interests and Influence
- › 1.4 Assess the Impact of Stakeholders on Mining Projects
- › 1.5 Map Stakeholder Relationships and Dynamics
- › 1.6 Develop Strategies for Effective Stakeholder Engagement

• 2 Building Trust: Foundations of Effective Communication — 6 classes

- › 2.1 Identify Key Stakeholders for Effective Engagement
- › 2.2 Analyze Communication Styles: Choosing the Right Approach
- › 2.3 Develop Active Listening Skills to Foster Trust
- › 2.4 Craft Clear and Transparent Messaging Strategies
- › 2.5 Implement Feedback Mechanisms for Continuous Improvement
- › 2.6 Evaluate Communication Effectiveness through Stakeholder Surveys

• 3 Engagement Strategies: Tailoring Approaches for Diverse Stakeholder Groups — 6 classes

- › 3.1 Identify Stakeholder Groups in Mining Environments
- › 3.2 Analyze Diverse Needs and Expectations of Stakeholders
- › 3.3 Develop Tailored Communication Strategies for Each Stakeholder
- › 3.4 Employ Effective Engagement Techniques for Community Stakeholders
- › 3.5 Integrate Feedback Mechanisms in Engagement Plans
- › 3.6 Evaluate the Impact of Engagement Strategies on Stakeholder Relationships

• 4 Collaborative Dialogues: Techniques for Facilitating Stakeholder Engagement — 6 classes

- › 4.1 Identify Key Stakeholders for Effective Engagement
- › 4.2 Assess Stakeholder Interests and Concerns
- › 4.3 Develop Collaborative Dialogue Techniques
- › 4.4 Facilitate Open Communication in Stakeholder Meetings
- › 4.5 Evaluate the Impact of Stakeholder Engagement Strategies
- › 4.6 Create an Action Plan for Continuous Stakeholder Communication

• 5 Evaluating Engagement Outcomes: Metrics and Impact Assessment — 6 classes

- › 5.1 Define Key Metrics for Engagement Outcomes
- › 5.2 Develop Methods for Measuring Stakeholder Satisfaction
- › 5.3 Analyze Data Collection Techniques for Impact Assessment
- › 5.4 Interpret Findings to Assess Engagement Effectiveness
- › 5.5 Communicate Results to Stakeholders Effectively
- › 5.6 Implement Continuous Improvement Strategies Based on Feedback