

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 31000 — Risk Management

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference MGT-MGS-31000 • ISO Management & Services

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AT A GLANCE

REFERENCE	MGT-MGS-31000
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Communicating Risk to Stakeholders

5 chapters · 30 classes 45 marks

• 1 Understanding Risk Perception Among Stakeholders — 6 classes

› 1.1 Identify Key Stakeholders and Their Risk Perspectives

› 1.2 Analyze Factors Influencing Stakeholder Risk Perception

› 1.3 Explore the Role of Communication in Risk Perception

› 1.4 Assess the Impact of Cultural Context on Risk Understanding

› 1.5 Develop Tailored Communication Strategies for Diverse Stakeholders

› 1.6 Evaluate the Effectiveness of Risk Communication Approaches

• 2 Developing Effective Risk Communication Strategies — 6 classes

› 2.1 Identify Key Stakeholders for Risk Communication

› 2.2 Analyze Stakeholder Needs and Expectations

› 2.3 Develop Clear and Concise Messaging for Risks

› 2.4 Select Appropriate Communication Channels for Stakeholders

› 2.5 Create Engaging Visuals for Risk Data Presentation

› 2.6 Evaluate and Adapt Communication Strategies Based on Feedback

• 3 Utilizing Data and Visuals for Risk Communication — 6 classes

› 3.1 Identify Key Data Types for Risk Communication

› 3.2 Analyze Stakeholder Needs for Effective Data Presentation

› 3.3 Design Visual Aids to Enhance Risk Understanding

› 3.4 Develop a Risk Communication Strategy Using Data

› 3.5 Evaluate the Impact of Visuals on Stakeholder Engagement

› 3.6 Present Risk Data Effectively in Real-World Scenarios

• 4 Engaging Stakeholders Through Feedback Mechanisms — 6 classes

› 4.1 Identify Key Stakeholder Groups for Risk Communication

› 4.2 Assess Stakeholder Feedback Needs and Preferences

› 4.3 Develop Effective Feedback Mechanisms for Engagement

› 4.4 Implement Feedback Collection Strategies in Risk Communication

› 4.5 Analyze Stakeholder Feedback to Enhance Risk Management

› 4.6 Present Stakeholder Insights to Drive Continuous Improvement

• 5 Measuring the Effectiveness of Risk Communication — 6 classes

› 5.1 Analyze Key Metrics for Risk Communication Effectiveness

› 5.2 Identify Stakeholder Needs and Expectations in Risk Messaging

› 5.3 Develop Strategies for Engaging Stakeholders in Risk Dialogue

› 5.4 Evaluate the Success of Risk Communication Channels

› 5.5 Implement Feedback Mechanisms for Continuous Improvement

› 5.6 Integrate Lessons Learned into Future Risk Communication Plans

• 1 Understanding the ISO 31000 Framework for Risk Management —

6 classes

- › 1.1 Define the Importance of Risk Management in Organizations
- › 1.2 Identify Key Components of the ISO 31000 Framework
- › 1.3 Explore the Principles of Risk Management According to ISO 31000
- › 1.4 Examine the Risk Management Process Steps in ISO 31000
- › 1.5 Analyze Case Studies Utilizing the ISO 31000 Framework
- › 1.6 Apply ISO 31000 Principles to Develop a Risk Management Plan

• 2 Identifying and Assessing Risks within an Organisation —

6 classes

- › 2.1 Define Key Concepts in Risk Management
- › 2.2 Identify Common Types of Risks in Organisations
- › 2.3 Determine Organisational Risk Criteria
- › 2.4 Assess the Likelihood and Impact of Risks
- › 2.5 Prioritise Risks Using a Risk Matrix
- › 2.6 Develop Action Plans for Risk Mitigation

• 3 Developing Risk Treatment Plans and Strategies —

6 classes

- › 3.1 Analyze Key Components of Risk Treatment Plans
- › 3.2 Identify Stakeholders for Effective Risk Management
- › 3.3 Develop Risk Treatment Strategies Based on Assessment
- › 3.4 Prioritize Risks and Treatment Options Effectively
- › 3.5 Create a Comprehensive Risk Treatment Implementation Plan
- › 3.6 Evaluate and Adjust Risk Treatment Plans for Success

• 4 Monitoring and Reviewing Risk Management Processes —

6 classes

- › 4.1 Identify Key Indicators for Monitoring Risk Management Effectiveness
- › 4.2 Establish a Framework for Regular Risk Review Meetings
- › 4.3 Analyze Data and Feedback to Assess Risk Management Processes
- › 4.4 Develop Action Plans Based on Review Outcomes
- › 4.5 Integrate Lessons Learned into Future Risk Management Strategies
- › 4.6 Communicate Findings and Recommendations to Stakeholders

• 5 Evaluating the Effectiveness of Risk Management Practices —

6 classes

- › 5.1 Analyze Current Risk Management Practices
- › 5.2 Identify Key Performance Indicators for Effectiveness
- › 5.3 Assess Stakeholder Engagement in Risk Management
- › 5.4 Evaluate Risk Response Strategies and Their Outcomes
- › 5.5 Compare International Standards in Risk Management
- › 5.6 Develop an Action Plan for Improving Risk Management Practices

• 1 Fundamentals of Risk Management Concepts —

6 classes

- › 1.1 Define Key Risk Management Concepts
- › 1.2 Identify Types of Risks in Business Environments
- › 1.3 Analyze the Risk Management Process Framework
- › 1.4 Evaluate Risk Assessment Techniques
- › 1.5 Develop Risk Mitigation Strategies
- › 1.6 Implement Risk Monitoring and Review Practices

• 2 Frameworks and Principles of ISO 31000 —

6 classes

- › 2.1 Define the Core Principles of ISO 31000
- › 2.2 Identify the Components of the Risk Management Framework
- › 2.3 Explore the Contextual Factors Influencing Risk Management
- › 2.4 Assess the Role of Leadership in Implementing Risk Strategies
- › 2.5 Evaluate Risk Management Processes and Their Effectiveness
- › 2.6 Develop a Practical Risk Management Action Plan

• 3 Risk Assessment Methodologies —

6 classes

- › 3.1 Identify Key Risk Assessment Frameworks
- › 3.2 Analyze Qualitative Risk Assessment Techniques
- › 3.3 Evaluate Quantitative Risk Assessment Methods
- › 3.4 Develop Risk Assessment Criteria and Standards
- › 3.5 Implement a Comprehensive Risk Scoring System
- › 3.6 Review and Adapt Risk Assessment Outcomes

• 4 Developing Risk Management Plans —

6 classes

- › 4.1 Identify Key Components of Risk Management Plans
- › 4.2 Assess Organizational Risks and Opportunities
- › 4.3 Develop Risk Assessment Methodologies
- › 4.4 Establish Risk Mitigation Strategies
- › 4.5 Create a Risk Communication Plan
- › 4.6 Implement and Monitor Risk Management Plans

• 5 Embedding a Risk Culture in Organizations —

6 classes

- › 5.1 Define the Concept of Risk Culture in Organizations
- › 5.2 Identify Key Elements that Foster a Risk-Aware Environment
- › 5.3 Assess Current Risk Culture Using Assessment Tools
- › 5.4 Develop Strategies to Enhance Organizational Risk Awareness
- › 5.5 Engage Employees through Effective Risk Communication
- › 5.6 Evaluate the Impact of Risk Culture on Business Outcomes

• 1 Understanding ISO 31000: Principles and Framework — 6 classes

- › 1.1 Explore the Principles of ISO 31000: Understanding Risk Management
- › 1.2 Identify Key Components of the ISO 31000 Framework
- › 1.3 Analyze the Importance of Leadership in Risk Management
- › 1.4 Discuss the Role of Stakeholders in the ISO 31000 Process
- › 1.5 Evaluate Real-World Applications of ISO 31000 Principles
- › 1.6 Develop a Mini Integrated Risk Management Plan Based on ISO 31000

• 2 Identifying and Assessing Risks in Projects — 6 classes

- › 2.1 Define Risk in the Context of Project Management
- › 2.2 Explore the Types of Risks in Project Environments
- › 2.3 Identify Potential Risks Using SWOT Analysis
- › 2.4 Assess Risks with Qualitative Evaluation Techniques
- › 2.5 Quantify Risks Using Quantitative Assessment Methods
- › 2.6 Develop a Risk Register to Document Identified Risks

• 3 Developing Risk Responses and Treatment Strategies — 6 classes

- › 3.1 Identify and Analyze Risk Treatment Options
- › 3.2 Evaluate Cost-Benefit of Risk Response Strategies
- › 3.3 Prioritize Risk Responses Based on Impact and Feasibility
- › 3.4 Develop Action Plans for Selected Risk Treatments
- › 3.5 Assign Responsibilities for Risk Management Actions
- › 3.6 Monitor and Review Effectiveness of Risk Responses

• 4 Implementing and Monitoring the Integrated Risk Management Plan — 6 classes

- › 4.1 Define Key Performance Indicators for Risk Management
- › 4.2 Develop a Risk Monitoring Framework
- › 4.3 Assign Responsibilities for Risk Management Roles
- › 4.4 Establish Communication Protocols for Risk Updates
- › 4.5 Implement Continuous Risk Assessment Strategies
- › 4.6 Review and Refine the Integrated Risk Management Plan

• 5 Reviewing and Improving Risk Management Practices — 6 classes

- › 5.1 Assess Current Risk Management Practices
- › 5.2 Identify Gaps in Risk Management Processes
- › 5.3 Develop Improvement Strategies for Risk Management
- › 5.4 Implement Changes to Enhance Risk Management
- › 5.5 Monitor and Evaluate Risk Management Improvements
- › 5.6 Document and Report on Risk Management Enhancements

• 1 Fundamentals of Risk Identification — 6 classes

- › 1.1 Define Key Concepts of Risk Identification
- › 1.2 Explore Common Risk Categories and Sources
- › 1.3 Apply Brainstorming Techniques for Risk Identification
- › 1.4 Utilize SWOT Analysis for Identifying Risks
- › 1.5 Assess the Role of Historical Data in Risk Analysis
- › 1.6 Develop an Action Plan for Continuous Risk Identification

• 2 Qualitative Risk Identification Techniques — 6 classes

- › 2.1 Explore the Basics of Qualitative Risk Identification
- › 2.2 Analyze Stakeholder Perspectives in Risk Assessment
- › 2.3 Implement Brainstorming Techniques for Risk Identification
- › 2.4 Apply Expert Judgment to Evaluate Potential Risks
- › 2.5 Utilize Checklists for Comprehensive Risk Identification
- › 2.6 Create a Risk Profile Based on Qualitative Analysis

• 3 Quantitative Risk Analysis Methods — 6 classes

- › 3.1 Define Quantitative Risk Analysis in Context
- › 3.2 Identify Key Quantitative Risk Analysis Techniques
- › 3.3 Explore Probability Distributions for Risk Analysis
- › 3.4 Calculate Expected Monetary Value (EMV) for Risks
- › 3.5 Conduct Sensitivity Analysis to Evaluate Risk Factors
- › 3.6 Apply Quantitative Risk Analysis to Real-World Scenarios

• 4 Tools and Software for Risk Analysis — 6 classes

- › 4.1 Explore Key Tools for Risk Analysis
- › 4.2 Assess Software Options for Risk Management
- › 4.3 Identify Data Sources for Risk Assessment
- › 4.4 Demonstrate Risk Mapping Techniques
- › 4.5 Analyze the Effectiveness of Risk Analysis Tools
- › 4.6 Integrate Software into Risk Management Processes

• 5 Integrating Risk Analysis into Decision-Making — 6 classes

- › 5.1 Understand the Importance of Risk Analysis in Decision-Making
- › 5.2 Identify Key Risk Analysis Techniques for Effective Decision-Making
- › 5.3 Evaluate the Relationship Between Risk and Opportunity in Decision-Making
- › 5.4 Integrate Quantitative Methods for Risk Analysis in Business Decisions
- › 5.5 Apply Qualitative Risk Assessment Tools to Real-World Scenarios
- › 5.6 Develop a Risk-Informed Decision-Making Framework for Leadership

• 1 Introduction to ISO 31000 Principles and Framework — 6 classes

- › 1.1 Define ISO 31000 and Its Importance in Risk Management
- › 1.2 Identify the Key Principles of ISO 31000
- › 1.3 Explore the Components of the ISO 31000 Framework
- › 1.4 Analyze the Role of Leadership in Implementing ISO 31000
- › 1.5 Evaluate Real-World Applications of ISO 31000 Principles
- › 1.6 Develop a Personal Action Plan for ISO 31000 Implementation

• 2 Understanding the Risk Management Process — 6 classes

- › 2.1 Define Key Concepts of Risk Management
- › 2.2 Identify the Components of ISO 31000 Framework
- › 2.3 Analyze the Risk Management Process Steps
- › 2.4 Evaluate Risk Context and Stakeholder Perspectives
- › 2.5 Apply Risk Assessment Techniques in Case Studies
- › 2.6 Create a Risk Management Action Plan Using ISO 31000

• 3 Risk Assessment Techniques and Tools — 6 classes

- › 3.1 Identify Key Risk Assessment Techniques
- › 3.2 Analyze the Role of Qualitative Methods in Risk Assessment
- › 3.3 Evaluate Quantitative Risk Assessment Tools
- › 3.4 Apply the Risk Matrix in Real-World Scenarios
- › 3.5 Integrate Risk Assessment Findings into Decision-Making
- › 3.6 Develop a Comprehensive Risk Assessment Report

• 4 Integration of Risk Management into Governance Structures — 6 classes

- › 4.1 Identify Key Governance Structures for Effective Risk Management
- › 4.2 Explain the Core Principles of ISO 31000 in Governance Contexts
- › 4.3 Assess the Role of Leadership in Integrating Risk Management
- › 4.4 Develop a Framework for Embedding Risk Management into Governance
- › 4.5 Formulate Strategies for Communicating Risk Management Insights to Stakeholders
- › 4.6 Evaluate Case Studies on Successful Integration of Risk Management into Governance

• 5 Continuous Improvement and Communication in Risk Management — 6 classes

- › 5.1 Assessing the Need for Continuous Improvement in Risk Management
- › 5.2 Identifying Key Communication Strategies in Risk Management
- › 5.3 Implementing Feedback Mechanisms for Enhanced Risk Management
- › 5.4 Evaluating the Effectiveness of Risk Communication
- › 5.5 Developing a Continuous Improvement Plan for Risk Management
- › 5.6 Engaging Stakeholders in the Risk Management Communication Process