

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 21101 — Adventure Tourism Safety Management Systems

ISO Certification Programme



LAPT — London Academy of Professional Training

Address 85 Great Portland Street, W1W 7LT, London, United Kingdom

Email info@lapt.org

Telephone +44 7513 283044

Web lapt.org

Reference MGT-TUR-21101 • ISO Management & Services

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	MGT-TUR-21101
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Audit and Assessment

5 chapters · 30 classes65 marks

• 1 Principles of Audit and Assessment in Adventure Tourism — 6 classes

› 1.1 Understand Key Concepts of Audit in Adventure Tourism

› 1.2 Identify the Components of an Effective Assessment Framework

› 1.3 Explore Legal and Regulatory Requirements for Safety Standards

› 1.4 Analyze Risk Management Practices in Adventure Tourism Activities

› 1.5 Develop an Audit Checklist for Adventure Tourism Operations

› 1.6 Evaluate Assessment Outcomes to Improve Safety Management Systems

• 2 ISO 21101 Standards and Compliance Requirements — 6 classes

› 2.1 Understand ISO 21101 Standards and Their Importance in Adventure Tourism

› 2.2 Identify Key Compliance Requirements for Adventure Tourism Safety Management

› 2.3 Analyze the Role of Risk Management in ISO 21101 Compliance

› 2.4 Evaluate Leadership Responsibilities in Implementing ISO 21101 Standards

› 2.5 Conduct an Internal Audit Based on ISO 21101 Guidelines

› 2.6 Develop an Action Plan for Addressing Compliance Gaps in Adventure Tourism

• 3 Conducting Effective Audits: Methodologies and Tools — 6 classes

› 3.1 Identify Key Audit Objectives and Scope

› 3.2 Explore Common Audit Methodologies in Adventure Tourism

› 3.3 Utilize Risk Assessment Tools for Effective Auditing

› 3.4 Develop a Comprehensive Audit Checklist

› 3.5 Implement Data Collection Techniques for Audits

› 3.6 Analyze Audit Findings for Continuous Improvement

• 4 Risk Assessment and Management in Audits — 6 classes

› 4.1 Identify Key Risks in Adventure Tourism Operations

› 4.2 Analyze the Impact of Risk Factors on Safety Management

› 4.3 Develop a Risk Assessment Framework for Audits

› 4.4 Implement Risk Mitigation Strategies in Adventure Tourism

› 4.5 Evaluate Risk Management Effectiveness through Audits

› 4.6 Document and Communicate Risk Assessment Findings

• 5 Evaluating Audit Outcomes and Continuous Improvement — 6 classes

› 5.1 Analyze Audit Findings for Effective Decision-Making

› 5.2 Identify Key Performance Indicators for Continuous Improvement

› 5.3 Develop Action Plans Based on Audit Outcomes

› 5.4 Implementing Improvement Strategies in Adventure Tourism

› 5.5 Review and Reflect on Audit Processes for Future Resilience

› 5.6 Communicate Outcomes and Foster a Culture of Continuous Improvement

• 1 Understanding ISO 21101: The Framework for Adventure Tourism Safety Management — 6 classes

- › 1.1 Define ISO 21101 and Its Importance in Adventure Tourism
- › 1.2 Identify Key Components of the ISO 21101 Framework
- › 1.3 Explore Roles and Responsibilities in Implementing ISO 21101
- › 1.4 Analyze Risk Management Processes Within ISO 21101
- › 1.5 Assess Compliance Requirements for Adventure Tourism Operators
- › 1.6 Develop an Action Plan for ISO 21101 Implementation in Your Organization

• 2 Leadership Roles and Responsibilities in Safety Management Systems — 6 classes

- › 2.1 Define Leadership Roles in Safety Management
- › 2.2 Identify Key Responsibilities of Leaders in Adventure Tourism
- › 2.3 Explore the Impact of Leadership on Safety Culture
- › 2.4 Develop Strategies for Effective Safety Communication
- › 2.5 Assess Leadership Decision-Making in Safety Protocols
- › 2.6 Implement Leadership Practices for Continuous Improvement

• 3 Risk Assessment and Mitigation Strategies in Adventure Activities — 6 classes

- › 3.1 Identify Key Risks in Adventure Activities
- › 3.2 Analyze Risk Factors for Specific Adventure Sports
- › 3.3 Evaluate Existing Risk Management Strategies
- › 3.4 Develop Customized Risk Mitigation Plans
- › 3.5 Implement Risk Assessment Techniques in Real Scenarios
- › 3.6 Review and Update Risk Management Protocols

• 4 Operational Procedures and Staff Training for Compliance — 6 classes

- › 4.1 Identify Key Operational Procedures for ISO 21101 Compliance
- › 4.2 Develop Staff Training Modules Addressing Safety Management
- › 4.3 Implement Procedures for Risk Assessment in Adventure Activities
- › 4.4 Evaluate Effectiveness of Training Through Mock Drills
- › 4.5 Create Comprehensive Emergency Response Plans for Staff
- › 4.6 Establish Continuous Improvement Processes for Operational Compliance

• 5 Monitoring, Review, and Continuous Improvement in Adventure Tourism Safety — 6 classes

- › 5.1 Understand the Importance of Monitoring in Adventure Tourism Safety
- › 5.2 Identify Key Performance Indicators for Safety Management Systems
- › 5.3 Develop Effective Review Processes for Adventure Tourism Operations
- › 5.4 Conduct Risk Assessments and Safety Audits in Adventure Activities
- › 5.5 Implement Feedback Mechanisms for Continuous Improvement
- › 5.6 Create Action Plans Based on Review Findings and Best Practices

• 1 Understanding Adventure Tourism Policies — 6 classes

- › 1.1 Define Adventure Tourism and Its Unique Challenges
- › 1.2 Analyze Existing Policies in Adventure Tourism
- › 1.3 Identify Key Stakeholders in Adventure Tourism Safety
- › 1.4 Assess Risks and Safety Standards in Adventure Tourism
- › 1.5 Develop Innovative Policy Recommendations for Improvement
- › 1.6 Create an Action Plan for Implementing Policy Changes

• 2 Assessment of Existing Policy Frameworks — 6 classes

- › 2.1 Identify Key Components of Existing Policy Frameworks
- › 2.2 Evaluate Effectiveness of Current Policies in Adventure Tourism
- › 2.3 Analyze Stakeholder Perspectives on Policy Implementation
- › 2.4 Identify Gaps in Adventure Tourism Safety Procedures
- › 2.5 Develop Recommendations for Policy Improvement
- › 2.6 Create an Action Plan for Policy Revision and Stakeholder Engagement

• 3 Stakeholder Engagement in Policy Development — 6 classes

- › 3.1 Identify Key Stakeholders in Adventure Tourism Policy
- › 3.2 Analyze Stakeholder Interests and Influence
- › 3.3 Develop Effective Communication Strategies for Engagement
- › 3.4 Facilitate Stakeholder Meetings to Gather Input
- › 3.5 Assess Stakeholder Feedback for Policy Improvement
- › 3.6 Create an Action Plan for Ongoing Stakeholder Engagement

• 4 Implementing Safety Management Improvements — 6 classes

- › 4.1 Assess Current Safety Management Practices in Adventure Tourism
- › 4.2 Identify Key Areas for Improvement in Safety Protocols
- › 4.3 Develop Action Plans for Safety Management Enhancement
- › 4.4 Engage Stakeholders in the Safety Improvement Process
- › 4.5 Implement Effective Training for Safety Management Roles
- › 4.6 Evaluate the Impact of Safety Management Improvements

• 5 Monitoring and Evaluating Policy Impact — 6 classes

- › 5.1 Define Key Indicators for Policy Evaluation
- › 5.2 Develop Data Collection Methods for Policy Impact
- › 5.3 Analyze Quantitative Data on Adventure Tourism Policies
- › 5.4 Evaluate Qualitative Feedback from Stakeholders
- › 5.5 Synthesize Findings to Assess Policy Effectiveness
- › 5.6 Propose Improvements Based on Evaluation Results

• 1 Understanding Safety Risk Assessment in Adventure Tourism — 6 classes

- › 1.1 Define Key Concepts in Safety Risk Assessment
- › 1.2 Identify Common Risks in Adventure Tourism
- › 1.3 Analyze the Impact of Risks on Adventure Activities
- › 1.4 Evaluate Risk Control Measures in Adventure Tourism
- › 1.5 Develop a Risk Assessment Framework for Adventure Activities
- › 1.6 Implement Safety Risk Assessment Procedures in Practice

• 2 Identifying Hazards in Adventure Tourism Activities — 6 classes

- › 2.1 Define Adventure Tourism Hazards and Their Implications
- › 2.2 Identify Common Hazards in Specific Adventure Activities
- › 2.3 Assessing Risk: The Likelihood and Consequence of Hazards
- › 2.4 Conducting a Hazard Identification Workshop
- › 2.5 Documenting and Reporting Hazard Findings Effectively
- › 2.6 Developing Action Plans to Mitigate Identified Hazards

• 3 Analyzing Risks: Likelihood and Consequences — 6 classes

- › 3.1 Define and Understand Risk Concepts in Adventure Tourism
- › 3.2 Identify Key Factors Influencing Risk Likelihood
- › 3.3 Evaluate Consequences of Risks in Adventure Activities
- › 3.4 Analyze Risk Scenarios Using Likelihood and Consequence Evaluations
- › 3.5 Develop Effective Mitigation Strategies Based on Risk Analysis
- › 3.6 Apply Risk Assessment Techniques in Real-World Adventure Scenarios

• 4 Implementing Risk Control Measures — 6 classes

- › 4.1 Identify Potential Risks in Adventure Activities
- › 4.2 Evaluate the Likelihood and Impact of Risks
- › 4.3 Prioritize Risks for Effective Management
- › 4.4 Develop Specific Control Measures for High-Risk Activities
- › 4.5 Implement Control Measures in a Risk Management Plan
- › 4.6 Monitor and Review the Effectiveness of Risk Control Measures

• 5 Continuous Review and Improvement of Safety Practices — 6 classes

- › 5.1 Analyze Current Safety Practices for Improvement
- › 5.2 Implement Feedback Mechanisms for Continuous Review
- › 5.3 Identify Key Performance Indicators for Safety Management
- › 5.4 Conduct Regular Safety Audits and Assessments
- › 5.5 Develop and Update Safety Protocols Based on Findings
- › 5.6 Foster a Culture of Safety through Training and Communication

• 1 Understanding Adventure Tourism Safety Management Systems — 6 classes

- › 1.1 Define Adventure Tourism and Its Safety Significance
- › 1.2 Identify Key Components of Safety Management Systems
- › 1.3 Analyze Risk Assessment Methods for Adventure Activities
- › 1.4 Develop Safety Protocols for Outdoor Adventure Settings
- › 1.5 Implement Training Strategies for Adventure Tourism Staff
- › 1.6 Evaluate the Effectiveness of Safety Management Practices

• 2 Key Components of Strategic Safety Planning — 6 classes

- › 2.1 Identify the Core Principles of Strategic Safety Planning
- › 2.2 Analyze Risk Assessment Procedures in Adventure Tourism
- › 2.3 Evaluate Stakeholder Roles in Safety Management Systems
- › 2.4 Develop Safety Objectives Aligned with Adventure Activities
- › 2.5 Create a Framework for Safety Training and Communication
- › 2.6 Implement Continuous Improvement Strategies in Safety Practices

• 3 Identifying and Assessing Risks in Adventure Activities — 6 classes

- › 3.1 Define and Understand Key Risk Concepts in Adventure Activities
- › 3.2 Identify Common Risks in Various Adventure Tourism Activities
- › 3.3 Assess the Impact of Identified Risks on Safety and Experience
- › 3.4 Utilize Risk Assessment Tools and Techniques for Data Collection
- › 3.5 Develop Effective Strategies for Risk Mitigation in Adventure Planning
- › 3.6 Create a Comprehensive Risk Assessment Report for an Adventure Activity

• 4 Implementing Safety Management Practices — 6 classes

- › 4.1 Assess Current Safety Management Practices in Adventure Tourism
- › 4.2 Identify Key Risks and Hazards in Adventure Activities
- › 4.3 Develop a Comprehensive Safety Management Plan
- › 4.4 Implement Safety Training Programs for Staff
- › 4.5 Establish Monitoring and Evaluation Mechanisms for Safety Practices
- › 4.6 Create a Continuous Improvement Strategy for Safety Management

• 5 Monitoring and Continuous Improvement in Safety Management — 6 classes

- › 5.1 Identify Key Performance Indicators for Safety Management
- › 5.2 Develop Monitoring Protocols for Safety Performance
- › 5.3 Analyze Safety Data for Trends and Insights
- › 5.4 Implement Feedback Mechanisms for Continuous Improvement
- › 5.5 Conduct Safety Audits to Assess Compliance
- › 5.6 Create Action Plans Based on Monitoring Outcomes

• 1 Understanding Adventure Tourism and ISO 21101 Standards — 6

classes

- › 1.1 Define Adventure Tourism and its Importance in the UK
- › 1.2 Explore Key Components of Adventure Tourism Safety
- › 1.3 Introduce ISO 21101: Understanding the Standards
- › 1.4 Examine the Role of Safety Management Systems in Adventure Tourism
- › 1.5 Identify Best Practices for Implementing ISO 21101
- › 1.6 Develop an Action Plan for Adventure Tourism Safety Compliance

• 2 Core Principles of Safety Management in Adventure Tourism — 6

classes

- › 2.1 Identify Key Safety Principles in Adventure Tourism
- › 2.2 Assess Risk Factors Associated with Adventure Activities
- › 2.3 Develop Emergency Response Plans for Adventure Scenarios
- › 2.4 Implement Safety Management Systems in Adventure Operations
- › 2.5 Evaluate the Effectiveness of Safety Protocols and Training
- › 2.6 Create a Culture of Safety in Adventure Tourism Teams

• 3 Leadership Roles in Implementing Safety Management Systems

— 6 classes

- › 3.1 Identify Key Leadership Roles in Safety Management
- › 3.2 Analyze the Importance of Leadership in Adventure Tourism Safety
- › 3.3 Develop Strategies for Effective Safety Leadership
- › 3.4 Implement Communication Techniques for Safety Protocols
- › 3.5 Evaluate Leadership Challenges in Safety Management Systems
- › 3.6 Create Action Plans for Enhancing Safety Leadership Skills

• 4 Training and Development for Safety Management Competencies

— 6 classes

- › 4.1 Identify Key Safety Management Competencies for Adventure Tourism
- › 4.2 Develop Training Objectives for Safety Management Systems
- › 4.3 Design Effective Training Materials for Safety Protocols
- › 4.4 Implement Interactive Training Techniques for Safety Skills
- › 4.5 Evaluate Training Effectiveness in Safety Management
- › 4.6 Integrate Continuous Improvement Practices in Safety Training

• 5 Evaluating and Continuous Improvement of Safety Practices — 6

classes

- › 5.1 Assess Current Safety Practices in Adventure Tourism
- › 5.2 Identify Key Performance Indicators for Safety Management
- › 5.3 Gather and Analyze Data on Safety Incidents
- › 5.4 Conduct a SWOT Analysis for Safety Improvements
- › 5.5 Develop an Action Plan for Enhancing Safety Protocols
- › 5.6 Implement and Monitor Continuous Improvement Strategies