

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 26000ACC — Social Responsibility and Accessibility

ISO Certification Programme



LAPT — London Academy of Professional Training

Address 85 Great Portland Street, W1W 7LT, London, United Kingdom

Email info@lapt.org

Telephone +44 7513 283044

Web lapt.org

Reference DIV-ACC-26000ACC • ISO Diversity & Inclusion

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	DIV-ACC-26000ACC
AWARD	Certificate
ASSESSMENT	300 marks — 180 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

ISO DIV Foundation

7 chapters · 42 classes100 marks

• 4 Clause 4: Context of the Organisation — 6 classes

› Defining the Organisation's Context in ISO 26000ACC

› Identifying Interested Parties in Social Responsibility

› Assessing the Scope of ISO 26000ACC Implementation

› Understanding Management System Boundaries in ISO 26000ACC

› The Role of Stakeholders in ISO 26000ACC

› Aligning Organisational Objectives with ISO 26000ACC Principles

• 5 Clause 5: Leadership — 6 classes

› Understanding Leadership Commitment in ISO 26000ACC

› Establishing Effective Policies for Social Responsibility

› Defining Roles and Responsibilities in ISO 26000ACC

› Delegating Authorities for Social Responsibility Initiatives

› Engaging Stakeholders in Leadership Decisions

› Measuring Leadership Impact on Accessibility and Social Responsibility

• 6 Clause 6: Planning — 6 classes

› Identifying Risks and Opportunities in Social Responsibility

› Setting Objectives for Improved Accessibility Standards

› Strategic Planning for Inclusive Community Engagement

› Integrating Stakeholder Input into Planning Processes

› Monitoring and Evaluating Social Responsibility Objectives

› Adapting Plans for Changing Accessibility Needs

• 7 Clause 7: Support — 6 classes

› Allocating Resources for Social Responsibility in ISO 26000ACC

› Building Competence for Effective Implementation of ISO 26000ACC

› Raising Awareness of Social Responsibility Principles in ISO 26000ACC

› Effective Communication Strategies for ISO 26000ACC Support

› Documented Information Management in ISO 26000ACC Framework

› Integrating Accessibility in ISO 26000ACC Support Initiatives

• 8 Clause 8: Operation — 6 classes

› Implementing Operational Planning in ISO 26000ACC Framework

› Understanding Control Mechanisms for Social Responsibility

› Assessing Risks in ISO 26000ACC Operations

› Establishing Objectives Aligned with ISO 26000ACC

› Monitoring and Reviewing Operations for Social Responsibility

› Continuous Improvement Processes in ISO 26000ACC Operations

• 9 Clause 9: Performance Evaluation — 6 classes

› Monitoring Practices in ISO 26000ACC Social Responsibility

› Measurement Techniques for Evaluating Accessibility Performance

› Analysis Methods for Social Responsibility Outcomes

› Conducting Internal Audits Under ISO 26000ACC

› Effective Management Reviews in Accessibility Evaluation

› Integrated Evaluation Systems in ISO 26000ACC Framework

• 10 Clause 10: Improvement — 6 classes

› Understanding Nonconformity in ISO 26000ACC

› Implementing Effective Corrective Actions in Social Responsibility

› Strategies for Continual Improvement under ISO 26000ACC

› Measuring Success in Social Responsibility Initiatives

› Documenting Nonconformities for ISO 26000ACC Compliance

› The Role of Stakeholder Engagement in Continuous Improvement

• CH1 Understanding ISO 26000ACC Framework and Principles — 6 classes

- › Overview of ISO 26000ACC Principles
- › Importance of Social Responsibility in Accessibility
- › Key Stakeholders in ISO 26000ACC Implementation
- › Interpreting the Core Subjects of the Standard
- › Building a Case for Accessibility in Organisations
- › Aligning ISO 26000ACC with Business Objectives

• CH2 Conducting Effective Gap Analysis for Implementation — 6 classes

- › Identifying Current Practices Against ISO 26000ACC
- › Tools for Conducting a Comprehensive Gap Analysis
- › Assessing Stakeholder Needs and Expectations
- › Documenting Findings from Gap Analysis
- › Prioritising Gaps for Organisational Improvement
- › Developing a Gap Analysis Report

• CH3 Project Planning for ISO 26000ACC Implementation — 6 classes

- › Creating a Detailed Implementation Project Plan
- › Setting SMART Goals for Accessibility Initiatives
- › Establishing Roles and Responsibilities for the Project Team
- › Developing a Timeline and Milestones for Implementation
- › Resource Allocation for Effective Project Delivery
- › Risk Management Strategies in Project Planning

• CH4 Effective Stakeholder Management Practices — 6 classes

- › Identifying and Engaging Key Stakeholders
- › Strategies for Stakeholder Communication and Involvement
- › Building Support for Accessibility Initiatives
- › Managing Resistance and Addressing Concerns
- › Conducting Stakeholder Workshops and Feedback Sessions
- › Monitoring Stakeholder Engagement Throughout Implementation

• CH5 Preparing for Internal Audits and Certification — 6 classes

- › Internal Audit Methodology for ISO 26000ACC
- › Preparing Documentation for Internal Audits
- › Conducting Effective Internal Audit Reviews
- › Evaluating Compliance with ISO 26000ACC Standards
- › Management Review Processes for Continuous Improvement
- › Achieving Certification Readiness and Final Steps

• CH1 Understanding ISO 26000ACC and Its Impact — 6 classes

- › Introduction to ISO 26000ACC
- › Principles of Social Responsibility
- › Guidance on Accessibility Standards
- › Benefits of Implementing ISO 26000ACC
- › Understanding Diversity and Inclusion in ISO
- › Case Studies on ISO 26000ACC Implementation

• CH2 Consultant Branding and Positioning Strategies — 6 classes

- › Developing Your Consultant Brand
- › Positioning in the ISO Accessibility Market
- › Building an Effective Consultant Portfolio
- › Effective Networking for ISO Consultants
- › Leveraging Certifications for Credibility
- › Creating Value Propositions in Consulting

• CH3 Navigating the LAPT Partner Framework — 6 classes

- › Overview of the LAPT Partner Framework
- › Finding the Right Partners for Your Practice
- › Building Strategic Alliances in Accessibility
- › Best Practices for Collaboration
- › Aligning Partner Goals with ISO Standards
- › Evaluating Success of Partnerships

• CH4 Offering Client Advisory Services in Accessibility — 6 classes

- › Understanding Client Needs and Expectations
- › Conducting Accessibility Assessments
- › Providing Advisory Services for ISO Compliance
- › Developing Customized Action Plans
- › Effective Communication with Clients
- › Measuring Impact and Success for Clients

• CH5 Integrating ISO and Industry Expertise — 6 classes

- › Bridging ISO Standards with Industry Needs
- › Navigating Industry-Specific Regulations
- › Creating Industry-Relevant Accessibility Tools
- › Integrating Best Practices into Client Solutions
- › Trends in Accessibility and ISO Compliance
- › Future of Accessibility Consulting in Industry