

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

Certified in Complaint Handling & Escalation

C

LAPT — London Academy of Professional Training

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Reference CP-OFC-CS2 • Corporate Offices

UKPRN 10067351 • Registered in England and Wales, company 4984798

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SUBJECTS

0

CHAPTERS

0

CLASSES

60%

PASS MARK

Lifetime

VALIDITY

AT A GLANCE

REFERENCE	CP-OFC-CS2
AWARD	Certificate
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

The curriculum for this certification is being published.

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Curriculum current at the date of issue.