LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

Certificate in Professional Pet Grooming



LAPT — London Academy of Professional Training

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Reference PET-C01 • Petcare Centres

UKPRN 10067351 • Registered in England and Wales, company 4984798

4	66	488	400	60%	Lifetime
SUBJECTS	CHAPTERS	CLASSES	TOTAL MARKS	PASS MARK	VALIDITY

AT A GLANCE

REFERENCE	**PET-C01**
AWARD	**Certificate**
ASSESSMENT	**400 marks — 240 to pass (60%)**
PREREQUISITES	**None**
VALIDITY	**Lifetime**
AWARDING BODY	**LAPT — London Academy of Professional Training**

CURRICULUM

1

Grooming Tools, Equipment and Salon Hygiene

18 chapters · 124 classes **100 marks**

- **1 Fundamentals of Pet Anatomy and Behavior** — 6 classes
  - 1.1 Exploring the Basics of Pet Anatomy
  - 1.2 Understanding Different Animal Body Systems
  - 1.3 Analyzing Common Pet Physiological Differences
  - 1.4 Recognizing Behavioral Traits in Pets
  - 1.5 Interpreting Pet Communication Signals
  - 1.6 Applying Knowledge: Linking Anatomy to Behavior
- **2 Hygiene and Safety Protocols in Pet Grooming** — 6 classes
  - 2.1 Understanding Hygiene Standards in Pet Grooming
  - 2.2 Identifying Common Safety Hazards in Pet Grooming
  - 2.3 Implementing Personal Safety Measures in the Grooming Environment
  - 2.4 Utilizing Proper Sanitization Techniques for Grooming Tools
  - 2.5 Applying Pet-Friendly Disinfection Protocols
  - 2.6 Developing Emergency Response Plans for Grooming Mishaps
- **3 Tools and Techniques in Pet Grooming** — 6 classes
  - 3.1 Understanding Pet Grooming Tools: Overview and Functions
  - 3.2 Identifying and Selecting Appropriate Grooming Tools
  - 3.3 Mastering Clipping Techniques for Different Coat Types
  - 3.4 Developing Skills in Brushing and De-matting
  - 3.5 Practicing Nail Trimming with Precision and Safety
  - 3.6 Applying Advanced Techniques in Ear and Dental Care
- **4 Specialized Grooming for Breed-Specific Needs** — 6 classes
  - 4.1 Understanding Breed-Specific Grooming Needs
  - 4.2 Identifying Coat Types and Characteristics
  - 4.3 Selecting Appropriate Tools for Different Breeds
  - 4.4 Demonstrating Grooming Techniques for Short-Haired Breeds
  - 4.5 Executing Grooming Procedures for Long-Haired Breeds
  - 4.6 Customizing Grooming Strategies for Unique Breed Requirements
- **5 Managing Pet Grooming Services Business** — 6 classes
  - 5.1 Understanding the Pet Grooming Market Landscape
  - 5.2 Identifying Target Customer Segments for Grooming Services
  - 5.3 Designing a Service Portfolio for Pet Grooming
  - 5.4 Implementing Effective Pricing Strategies
  - 5.5 Building and Retaining a Skilled Grooming Team
  - 5.6 Developing a Marketing Plan for Grooming Services
- **1 Understanding Pet Anatomy for Safe Grooming** — 4 classes
  - 1.1 Explore Basic Pet Anatomy
  - 1.2 Identify Key Grooming Areas
  - 1.3 Understand Safe Handling Techniques
  - 1.4 Apply Knowledge in Grooming Practices
- **2 Essential Tools and Techniques for Pet Grooming** — 4 classes
  - 2.1 Identifying Essential Pet Grooming Tools
  - 2.2 Understanding the Use of Grooming Brushes and Combs
  - 2.3 Demonstrating Safe and Effective Brushing Techniques
  - 2.4 Applying Brushing Skills to Different Pet Coats
- **3 Assessing and Attending to Specific Grooming Needs** — 4 classes
  - 3.1 Identifying Diverse Grooming Needs of Common Pets
  - 3.2 Evaluating Coat Types and Their Specific Requirements
  - 3.3 Selecting Appropriate Grooming Tools for Various Pet Needs
  - 3.4 Applying Brushing Techniques to Address Individual Grooming Needs
- **1 Understanding Grooming Tools and Their Functions** — 4 classes
  - 1.1 Identifying Common Grooming Tools
  - 1.2 Exploring the Functions of Grooming Equipment
  - 1.3 Selecting the Right Tools for Different Pet Types
  - 1.4 Demonstrating Proper Use of Brushing and Combing Tools
- **2 Selection and Maintenance of Grooming Equipment** — 4 classes
  - 2.1 Identifying Essential Grooming Tools
  - 2.2 Selecting Grooming Tools for Different Pet Types
  - 2.3 Maintaining Grooming Equipment for Longevity
  - 2.4 Troubleshooting Common Tool Issues
- **3 Advanced Techniques for Enhanced Grooming Results** — 4 classes
  - 3.1 Identifying and Selecting Advanced Grooming Tools
  - 3.2 Mastering Brushing Techniques for Different Coat Types
  - 3.3 Integrating Grooming Tools for Optimal Pet Hygiene
  - 3.4 Troubleshooting Common Grooming Challenges
- **12 Clipper Systems, Blades and Attachment Combs** — 10 classes
  - 12.1 Parts of a Professional Clipper
  - 12.2 Corded, Cordless and Detachable Blade Types
  - 12.3 Blade Size Numbering and Cut Lengths
  - 12.4 Attachment Combs and Guard Selection
  - 12.5 Fitting and Removing Blades Safely
  - 12.6 Blade Heat and Skin Burn Prevention
  - 12.7 Cooling Sprays and Lubricants
  - 12.8 Matching Blade to Coat and Breed
  - 12.9 Clipper Noise and Vibration Management
  - 12.10 Clipper Setup Practice
- **13 Scissors, Shears and Thinning Tools** — 10 classes
  - 13.1 Scissor Types Straight, Curved and Chunker
  - 13.2 Thinning Shears and Blending Tools
  - 13.3 Handle Styles and Hand Ergonomics
  - 13.4 Choosing Scissor Length for the Task
  - 13.5 Safe Holding and Passing Scissors
  - 13.6 Tension Adjustment and Screw Care
  - 13.7 Oiling and Cleaning Scissors
  - 13.8 Storing Scissors Safely
  - 13.9 Signs of Dull or Damaged Edges
  - 13.10 Scissor Handling Practice
- **14 Brushes, Combs and Hand Tools** — 10 classes
  - 14.1 Slicker Brushes and Pin Brushes
  - 14.2 Combs for Detangling and Finishing
  - 14.3 Undercoat Rakes and Shedding Blades
  - 14.4 Stripping Knives and Hand Tools
  - 14.5 Nail Clippers and Grinders
  - 14.6 Ear Cleaning and Plucking Tools
  - 14.7 Cleaning and Disinfecting Hand Tools
  - 14.8 Replacing Worn Brush Pins
  - 14.9 Choosing Tools by Coat Type
  - 14.10 Hand Tool Selection Practice
- **15 Dryers, Tables, Baths and Salon Fixtures** — 10 classes
  - 15.1 Force Dryers and Cage Dryer Risks
  - 15.2 Heat and Airflow Safety
  - 15.3 Grooming Table Types and Arms
  - 15.4 Table Hydraulics and Locking Checks
  - 15.5 Bath Tubs, Hoses and Water Temperature
  - 15.6 Non-Slip Surfaces and Drainage
  - 15.7 Lighting and Visibility at the Station
  - 15.8 Storage Trolleys and Station Layout
  - 15.9 Grooming Cages and Holding Areas
  - 15.10 Fixture Safety Check Practice
- **16 Sharpening, Servicing and Replacing Equipment** — 10 classes
  - 16.1 Blade Sharpening Options and Frequency
  - 16.2 Professional Sharpening Versus Home Methods
  - 16.3 Servicing Clipper Motors
  - 16.4 Checking Blade Alignment
  - 16.5 Replacing Brushes and Cord Wear
  - 16.6 Retiring Damaged Tools
  - 16.7 Equipment Maintenance Schedules
  - 16.8 Maintenance Log Keeping
  - 16.9 Supplier Selection and Warranty Basics
  - 16.10 Servicing Plan Practice
- **17 Salon Layout, Cleaning and Between-Pet Hygiene** — 10 classes

2 **Coat, Skin Health and Bathing** 14 chapters · 122 classes **100 marks**

- **1 Understanding Pet Skin Physiology and Common Conditions** — 4 classes
  - 1.1 Exploring the Structure of Pet Skin
  - 1.2 Identifying Healthy Skin Characteristics in Pets
  - 1.3 Recognising Common Skin Conditions in Pets
  - 1.4 Applying Solutions to Common Pet Skin Issues
- **2 Hair Structure and the Importance of Regular Grooming** — 4 classes
  - 2.1 Understanding the Structure of Pet Hair
  - 2.2 Identifying Hair Types and Skin Conditions
  - 2.3 Recognizing the Benefits of Regular Grooming
  - 2.4 Mastering Basic Grooming Techniques
- **3 Advanced Brushing Techniques for Optimal Skin and Hair Health** — 4 classes
  - 3.1 Understand the Basics of Pet Hair and Skin Anatomy
  - 3.2 Explore Different Types of Brushes and Their Uses
  - 3.3 Learn Techniques for Brushing Various Pet Coat Types
  - 3.4 Apply Advanced Brushing for Skin and Hair Health Maintenance
- **4 Pre-Bath Coat and Skin Assessment** — 10 classes
  - 4.1 Why Assessment Comes Before the Bath
  - 4.2 Checking Coat Condition and Matting
  - 4.3 Skin Colour, Heat and Moisture Check
  - 4.4 Recognising Fleas, Ticks and Hot Spots
  - 4.5 Lumps, Wounds and Sore Areas
  - 4.6 Coat Types That Need Special Bath Plans
  - 4.7 Owner History and Allergy Questions
  - 4.8 Pets Not Fit for Bathing
  - 4.9 Recording the Pre-Bath Assessment
  - 4.10 Assessment Practice on Live Coats
- **5 Shampoo, Conditioner and Product Chemistry** — 10 classes
  - 5.1 Skin pH Differences in Dogs and Cats
  - 5.2 Types of Shampoo and Their Purposes
  - 5.3 Reading Ingredient Labels
  - 5.4 Conditioners, Detanglers and Rinses
  - 5.5 Medicated Products and Their Limits
  - 5.6 Fragrance and Allergy Considerations
  - 5.7 Dilution and Mixing Products
  - 5.8 Storing Grooming Chemicals Safely
  - 5.9 Environmentally Responsible Products
  - 5.10 Product Selection Practice
- **6 Bath Preparation and Water Management** — 10 classes
  - 6.1 Setting Up the Bath Station
  - 6.2 Water Temperature and Pressure
  - 6.3 Pet Comfort and Non-Slip Surfaces
  - 6.4 Brushing Out Before the Bath
  - 6.5 Protecting Eyes and Ears
  - 6.6 Positioning and Securing the Pet
  - 6.7 Handling Water-Fearful Pets
  - 6.8 Cat Bathing Precautions
  - 6.9 Water Saving Practice
  - 6.10 Bath Station Setup Practice
- **7 Washing Techniques for Different Coat Types** — 10 classes
  - 7.1 Wetting the Coat Thoroughly
  - 7.2 Lathering Method and Direction
  - 7.3 Washing the Head and Face Safely
  - 7.4 Washing Legs, Paws and Underbody
  - 7.5 Double Rinse Technique
  - 7.6 Washing Double Coats
  - 7.7 Washing Curly and Wool Coats
  - 7.8 Washing Wire and Smooth Coats
  - 7.9 Washing Long Silky Coats
  - 7.10 Bathing Technique Practice
- **8 Skin Conditions Seen in the Salon** — 10 classes
  - 8.1 Dry and Flaky Skin
  - 8.2 Oily Coats and Seborrhoea Awareness
  - 8.3 Hot Spots Recognition
  - 8.4 Allergy-Related Itching Signs
  - 8.5 Ringworm and Fungal Signs
  - 8.6 Mange and Mite Signs
  - 8.7 Yeast and Bacterial Skin Signs
  - 8.8 Referral Wording for Owners
  - 8.9 Bathing Limits for Affected Skin
  - 8.10 Skin Concern Scenario Practice
- **9 Specialist Baths and Coat Treatments** — 10 classes
  - 9.1 De-Shedding Treatment Baths
  - 9.2 Flea Control Baths and Safe Use
  - 9.3 Medicated Bath Routines Under Veterinary Direction
  - 9.4 Whitening and Colour-Enhancing Products
  - 9.5 Oatmeal and Soothing Baths
  - 9.6 Mud, Tar and Oil Removal
  - 9.7 Skunk and Strong Odour Removal
  - 9.8 Moisturising Coat Masks
  - 9.9 Conditioning Treatments for Dry Coats
  - 9.10 Treatment Selection Practice
- **10 Drying Techniques and Heat Safety** — 10 classes
  - 10.1 Towel Drying Methods
  - 10.2 Force Dryer Basics
  - 10.3 Cage Dryer Risks and Rules
  - 10.4 Hand Drying With Brush Technique
  - 10.5 Drying Double Coats Fully
  - 10.6 Drying Curly Coats for Scissoring
  - 10.7 Heat Burn and Dehydration Signs
  - 10.8 Noise Stress During Drying
  - 10.9 Drying Cats and Small Pets
  - 10.10 Drying Practice and Review
- **11 Ears, Eyes, Nails, Teeth and Hygiene Areas** — 10 classes
  - 11.1 Ear Cleaning Basics
  - 11.2 Ear Hair Plucking Decisions
  - 11.3 Eye Area Cleaning
  - 11.4 Tear Stain Management
  - 11.5 Nail Trimming Technique
  - 11.6 Quick Location and Bleeding Response
  - 11.7 Anal Gland Awareness and Limits
  - 11.8 Tooth Brushing in the Salon
  - 11.9 Sanitary Trim Care
  - 11.10 Hygiene Area Practice
- **12 Coat Care at Home and After-Bath Advice** — 10 classes
  - 12.1 Home Brushing Routines
  - 12.2 Bathing Frequency by Coat Type
  - 12.3 Seasonal Coat Care in India
  - 12.4 Monsoon Dampness and Skin Care
  - 12.5 Summer Heat and Coat Choices
  - 12.6 Diet and Coat Quality Basics
  - 12.7 Aftercare Advice to Owners
  - 12.8 Products to Avoid at Home
  - 12.9 Recommending Retail Products Honestly
  - 12.10 Aftercare Communication Practice
- **13 Bathing Welfare, Records and Quality Control** — 10 classes
  - 13.1 Welfare Checks During Bathing
  - 13.2 Stress Signals in the Tub
  - 13.3 Time Limits and Rest Breaks
  - 13.4 Handling Aggressive or Panicked Pets
  - 13.5 Accident and Slip Response
  - 13.6 Recording Services and Products Used
  - 13.7 Reaction and Complaint Records
  - 13.8 Quality Check Before Return to Owner
  - 13.9 Legal Duties Under Animal Welfare Law
  - 13.10 Full Bathing Competence Review
- **14 Bathing Business Practice and Time Management** — 10 classes

3

Brushing, De-matting and Coat Preparation

16 chapters · 122 classes **100 marks**

- **1 Understanding Coat Types and Brushing Tools** — 4 classes
  - 1.1 Exploring Different Pet Coat Types
  - 1.2 Identifying Appropriate Brushing Tools
  - 1.3 Matching Coat Types with Brushing Techniques
  - 1.4 Demonstrating Proper Brushing Methods
- **2 Core Brushing Techniques for Different Coat Types** — 4 classes
  - 2.1 Understanding Different Coat Types
  - 2.2 Selecting the Right Brush for Each Coat Type
  - 2.3 Mastering Basic Brushing Techniques
  - 2.4 Practicing Brushing on Various Coat Textures
- **3 Addressing Common Brushing Challenges** — 4 classes
  - 3.1 Identifying Common Brushing Obstacles in Pets
  - 3.2 Analyzing Coat Types and Appropriate Tools
  - 3.3 Overcoming Pet Anxiety During Brushing
  - 3.4 Implementing Effective Techniques for Tangled Fur
- **1 Understanding Canine and Feline Coat Types** — 5 classes
  - 1.1 Identifying Basic Canine and Feline Coat Types
  - 1.2 Exploring the Structure of Hair in Dogs and Cats
  - 1.3 Comparing Single and Double Coat Characteristics
  - 1.4 Recognizing the Impact of Coat Type on Grooming Needs
  - 1.5 Applying Grooming Techniques Based on Coat Type
- **2 Essential Tools and Equipment for Pet Grooming** — 5 classes
  - 2.1 Understanding Grooming Tools: Types and Uses
  - 2.2 Identifying Essential Grooming Equipment for Different Pet Types
  - 2.3 Maintaining and Cleaning Grooming Tools for Longevity
  - 2.4 Ensuring Safety: Proper Handling of Grooming Equipment
  - 2.5 Selecting the Right Tools for Specific Grooming Tasks
- **3 Fundamental Grooming Techniques** — 5 classes
  - 3.1 Understanding Grooming Tools and Their Uses
  - 3.2 Demonstrating Basic Brushing and Combing Techniques
  - 3.3 Practicing Safe and Effective Bathing Procedures
  - 3.4 Exploring Nail Clipping: Tools and Methods
  - 3.5 Applying Drying and Finishing Techniques
- **4 Advanced Grooming and Styling Approaches** — 5 classes
  - 4.1 Understanding Advanced Grooming Tools and Equipment
  - 4.2 Exploring Breed-Specific Styling Techniques
  - 4.3 Mastering Precision Clipping and Shaping
  - 4.4 Implementing Creative Styling Patterns and Designs
  - 4.5 Evaluating Styling Outcomes and Client Satisfaction
- **8 Matting Causes, Types and Assessment** — 10 classes
  - 8.1 How Coats Form Mats
  - 8.2 Mat Types Surface, Pelt and Felt
  - 8.3 Risk Areas for Matting
  - 8.4 Skin Damage Under Mats
  - 8.5 Measuring Severity of Matting
  - 8.6 Matting Linked to Neglect
  - 8.7 Deciding to Brush, Cut or Shave
  - 8.8 Owner Conversation About Matting
  - 8.9 Informing and Consent Before De-Matting
  - 8.10 Matting Assessment Practice
- **9 Safe De-Matting Methods** — 10 classes
  - 9.1 Using Detangling Sprays and Oils
  - 9.2 Line Brushing for Heavy Coats
  - 9.3 Mat Splitters and Rakes
  - 9.4 Using Scissors to Open Mats Safely
  - 9.5 Comb and Fingers Technique
  - 9.6 Clipper Under Mat Method
  - 9.7 Protecting Skin From Cuts
  - 9.8 Time Limits and Pain Signs
  - 9.9 Stopping When De-Matting Becomes Cruel
  - 9.10 De-Matting Practice on Safe Samples
- **10 Brushing Techniques for Short and Smooth Coats** — 10 classes
  - 10.1 Rubber Curry and Bristle Brushes
  - 10.2 Brushing Direction and Pressure
  - 10.3 Removing Dead Hair
  - 10.4 Shedding Control for Smooth Coats
  - 10.5 Brushing Around Sensitive Areas
  - 10.6 Using Gloves and Mitts
  - 10.7 Brushing Cats With Short Hair
  - 10.8 Brushing Frequency Advice
  - 10.9 Brushing Time Planning
  - 10.10 Short Coat Brushing Practice
- **11 Brushing Techniques for Long, Silky and Double Coats** — 10 classes
  - 11.1 Line Brushing Step by Step
  - 11.2 Brushing Feathers and Tails
  - 11.3 Brushing Behind Ears and Armpits
  - 11.4 Undercoat Raking Technique
  - 11.5 Blow-Out Brushing for Double Coats
  - 11.6 Handling Seasonal Coat Blowing
  - 11.7 Preventing Breakage and Coat Loss
  - 11.8 Brushing Fine Silky Coats
  - 11.9 Brushing Long-Haired Cats
  - 11.10 Long Coat Brushing Practice
- **12 Brushing Curly, Wire and Wool Coats** — 10 classes
  - 12.1 Understanding Curly and Wool Coat Growth
  - 12.2 Brushing Poodle and Doodle Coats
  - 12.3 Brushing Wire Coats and Hand Stripping Prep
  - 12.4 Brushing While Damp Versus Dry
  - 12.5 Fluff Drying and Pin Brush Technique
  - 12.6 Using Combs to Check for Hidden Knots
  - 12.7 Preventing Mats Between Grooms
  - 12.8 Handling Coat Texture Change
  - 12.9 Maintenance Brushing Plans
  - 12.10 Curly Coat Brushing Practice
- **13 Preparing the Coat Before Clipping and Scissoring** — 10 classes
  - 13.1 Why Prep Quality Controls Finish
  - 13.2 Pre-Clip Bath and Blow Dry
  - 13.3 Clipper Pattern Marking
  - 13.4 Sanitary and Foot Clearing
  - 13.5 Removing Tangles Before Blade Contact
  - 13.6 Sectioning the Coat
  - 13.7 Skin Checks Before Clipping
  - 13.8 Choosing Blades After Prep
  - 13.9 Cooling and Comfort Breaks
  - 13.10 Coat Preparation Practice
- **14 Shedding Management and Seasonal Coat Care** — 10 classes
  - 14.1 Normal Shedding Cycle
  - 14.2 Heavy Shedding Causes
  - 14.3 Shedding Tools and Their Uses
  - 14.4 De-Shedding Bath and Dry Method
  - 14.5 Managing Hair at the Salon
  - 14.6 Advice for Owners on Home Shedding
  - 14.7 Seasonal Care in Indian Weather
  - 14.8 Coat Changes After Neutering
  - 14.9 When Hair Loss Needs Veterinary Check
  - 14.10 Shedding Plan Practice

4

Dog Grooming Assessment and Planning

18 chapters · 120 classes **100 marks**

- **1 The Basics of Pet Grooming Tools and Equipment** — 5 classes
  - 1.1 Understanding Essential Pet Grooming Tools
  - 1.2 Identifying Functions of Basic Grooming Equipment
  - 1.3 Demonstrating Proper Handling Techniques
  - 1.4 Maintaining and Cleaning Grooming Tools
  - 1.5 Selecting the Right Equipment for Different Pet Needs
- **2 Understanding Pet Breeds and Coat Types** — 5 classes
  - 2.1 Identifying Common Pet Breeds
  - 2.2 Exploring Breed-Specific Grooming Needs
  - 2.3 Analyzing Different Coat Types
  - 2.4 Understanding Coat Maintenance Techniques
  - 2.5 Applying Knowledge to Grooming Scenarios
- **3 Health and Safety in Pet Grooming** — 5 classes
  - 3.1 Understanding Health and Safety Regulations in Pet Grooming
  - 3.2 Identifying Common Hazards in Pet Grooming
  - 3.3 Implementing Safe Handling Techniques for Pets
  - 3.4 Utilizing Personal Protective Equipment in Grooming
  - 3.5 Applying Emergency Procedures in the Grooming Salon
- **4 Basic Grooming Techniques and Best Practices** — 5 classes
  - 4.1 Understanding Essential Grooming Tools and Equipment
  - 4.2 Demonstrating Basic Bathing Techniques for Dogs and Cats
  - 4.3 Mastering Simple Brushing and Combing Techniques
  - 4.4 Exploring Nail Care: Clipping and Filing Safely
  - 4.5 Applying Best Practices for Pet Coat Maintenance
- **1 Understanding Breed Characteristics in Styling** — 6 classes
  - 1.1 Learning Breed Characteristics: An Introduction
  - 1.2 Identifying Key Physical Traits in Different Breeds
  - 1.3 Analyzing Coat Types and Their Grooming Needs
  - 1.4 Comparing Styling Techniques for Diverse Breeds
  - 1.5 Evaluating the Impact of Breed Standards on Styling
  - 1.6 Applying Breed-Specific Styling in Practical Scenarios
- **2 Developing Client Consultation Skills** — 6 classes
  - 2.1 Understanding the Client's Needs and Preferences
  - 2.2 Exploring Breed-Specific Grooming Standards
  - 2.3 Mastering Active Listening Techniques
  - 2.4 Developing Personalized Grooming Plans
  - 2.5 Communicating Grooming Options and Outcomes
  - 2.6 Handling Client Concerns and Providing Solutions
- **3 Designing Customized Grooming Plans** — 6 classes
  - 3.1 Understanding Breed Characteristics for Grooming
  - 3.2 Analyzing Client Needs and Preferences
  - 3.3 Identifying Tools and Techniques for Specific Breeds
  - 3.4 Developing a Step-by-Step Grooming Plan
  - 3.5 Adapting Plans for Diverse Coat Types and Conditions
  - 3.6 Evaluating and Refining Grooming Outcomes
- **4 Advanced Scissoring Techniques for Different Breeds** — 6 classes
  - 4.1 Mastering Basic Scissoring Techniques
  - 4.2 Analyzing Breed-Specific Fur Characteristics
  - 4.3 Selecting the Right Scissors for Different Breeds
  - 4.4 Practicing Scissoring Patterns for Short-Haired Breeds
  - 4.5 Executing Precision Cuts for Long-Haired Breeds
  - 4.6 Customizing Styling Techniques for Mixed Breed Coats
- **5 Evaluating and Adjusting Grooming Plans** — 6 classes
  - 5.1 Understanding Grooming Plan Components
  - 5.2 Identifying Breed-Specific Modifications
  - 5.3 Assessing Client Expectations and Pet Needs
  - 5.4 Evaluating the Effectiveness of Current Plans
  - 5.5 Implementing Adjustments for Optimal Results
  - 5.6 Documenting and Reviewing Grooming Plan Changes
- **1 Understanding Dog Needs** — 6 classes
  - 1.1 Identifying Breed-Specific Requirements
  - 1.2 Behavioral Cues and Signals
  - 1.3 Nutrition and Dietary Needs
  - 1.4 Physical Activity Requirements
  - 1.5 Mental Stimulation for Dogs
  - 1.6 Understanding Aging in Dogs
- **2 Owner Preferences Analysis** — 6 classes
  - 2.1 Conducting Client Surveys
  - 2.2 Analyzing Grooming Trends
  - 2.3 Understanding Client Expectations
  - 2.4 Tailoring Services to Preferences
  - 2.5 Building Client Relationships
  - 2.6 Feedback Collection Techniques
- **3 Comprehensive Project Planning** — 6 classes
  - 3.1 Setting Project Goals and Objectives
  - 3.2 Creating a Project Timeline
  - 3.3 Identifying Key Stakeholders
  - 3.4 Risk Assessment and Management
  - 3.5 Budgeting for Grooming Projects
  - 3.6 Developing a Communication Plan
- **4 Resource Allocation** — 6 classes
  - 4.1 Identifying Required Resources
  - 4.2 Effective Staff Allocation
  - 4.3 Equipment and Tool Management
  - 4.4 Managing Time and Schedules
  - 4.5 Budgeting for Resources
  - 4.6 Evaluating Resource Efficiency
- **5 Project Evaluation Techniques** — 6 classes
  - 5.1 Setting Evaluation Criteria
  - 5.2 Conducting Performance Reviews
  - 5.3 Using Feedback for Improvement
  - 5.4 Measuring Client Satisfaction
  - 5.5 Analyzing Project Outcomes
  - 5.6 Reporting Evaluation Findings
- **15 Grooming Appointment Intake and Booking** — 10 classes
  - 15.1 Booking Systems for Salons
  - 15.2 Questions to Ask at Booking
  - 15.3 Matching Appointment Length to Coat
  - 15.4 Vaccination and Flea Policy at Booking
  - 15.5 First-Visit Forms and Consent
  - 15.6 Waiting List and Cancellation Policy
  - 15.7 Reminder Messages and Follow-Up
  - 15.8 Handling Late Arrivals
  - 15.9 Record Keeping for Bookings
  - 15.10 Booking Process Practice Session
- **16 Health, Behaviour and Welfare Assessment Before Grooming** — 10 classes
  - 16.1 Checking Fitness to Be Groomed
  - 16.2 Spotting Pain and Skin Problems
  - 16.3 Recognising Anxiety in the Salon
  - 16.4 Pets Needing Referral Before Grooming
  - 16.5 Senior and Pregnant Pets
  - 16.6 Medication and Allergy Records
  - 16.7 Writing Welfare Notes
  - 16.8 Declining a Groom Professionally
  - 16.9 Legal Duty Under Animal Welfare Law
  - 16.10 Assessment Practice on Case Pets
- **17 Grooming Plans, Pricing and Time Estimates** — 10 classes
  - 17.1 Building a Step-by-Step Plan
  - 17.2 Order of Tasks for Different Coats
  - 17.3 Estimating Time Honestly
  - 17.4 Pricing by Size, Coat and Condition
  - 17.5 Extra Charges and Explaining Them
  - 17.6 Quoting Matted Coats
  - 17.7 Written Estimates and Approval

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